

No-cost tax help around Abilene

Ask these first. Each program sets its own eligibility.

Free return preparation

IRS VITA and TCE sites. The Abilene Public Library announced it would not host VITA at the Main Library in 2026 because of its move; use the IRS VITA locator or call 800-906-9887 for current Big Country sites.

Legal help

Legal Aid of NorthWest Texas has an Abilene office and appears on the IRS list of Low Income Taxpayer Clinics (Publication 4134). Clinics handle audits, appeals and collection disputes for eligible households.

Problems stuck inside the IRS

Taxpayer Advocate Service: start with Form 911 when an IRS action is causing financial hardship.

Local support

- Taylor County Veterans Service Office (by appointment).
- West Central Texas Area Agency on Aging (WCTCOG).
- United Way Abilene 2-1-1: dial 211.
- Rolling Plains Management Corporation (community action programs).

Three scam tells

- Payment by gift card, crypto or wire.
- A settlement figure before anyone has seen your finances.
- Big upfront fee with no look at your IRS transcripts.

Report deceptive ads to the Texas Attorney General.